

Arrow Uniform

A Division of UniFirst

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Uniforms • Logo Apparel • Accessories

RGIS[®]

Introducing the New

INTERNATIONAL RGIS EMPLOYEE RECOGNITION PROGRAM COMPANY MALL & APPROVED OUTERWEAR

Please visit

www.arrowuniform.com/rgis

or scan the QR code then scroll
to the bottom of the page and
click the "Enter Site"
button to start shopping!

Most orders ship in 10-14 business days.



For questions or concerns, contact (888) 332-7769 or Arrow-CustService@unifirst.com

Website Address For:

International Employee Recognition Program

Company Mall & Approved Outerwear

www.arrowuniform.com/rgis



THANK YOU FOR CHOOSING ARROW UNIFORM

We are pleased to announce the launch of the new RGIS International Employee Recognition Program Company Mall & Approved Outerwear. The program is built around a voucher program for each eligible employee. Your Voucher amount has already been loaded into the site. You will have 90 days to use your voucher. Once you login you'll see the RGIS Mall and Approved Outerwear Options which you can select from.



GETTING STARTED - USERNAME & PASSWORD

Arrow Uniform has provided each employee with a username and password in the following format. You can change your password upon logging in. If you have forgotten your password or would like to change it please click on the Forgot Password link and follow the instructions on the screen.

Username: firstname.lastname@rgisinternational (**Example:** john.smith@rgisinternational)

Password: Arrow Assigned Series of Numbers (**Example:** 123456)

HOW IT WORKS

You'll need to reach the landing page www.arrowuniform.com/rgis. When you reach the landing page, you'll click on the link International Employee Recognition Program Company Mall & Approved Outerwear, and you'll be taken to the exclusive login page for the site.

ADDITIONAL PURCHASES

If you want to make a purchase that exceeds your voucher amount, you can pay the additional cost at checkout with a credit card. If you want to make a personal purchase outside of your allowance, you can also click on the "Associate Uniform and Corporate Apparel Purchases" link from the main landing page (www.arrowuniform.com/rgis) and create a personal account.

SHIPPING AND RECEIVING

Orders will ship out via UPS. All orders will be shipped to the RGIS Corporate Office where Margie Patterson will assist in shipping to you internationally.

ACCOUNT MANAGEMENT

If you lost your username or password or want to change it, contact Arrow Uniform's Customer Service Department by email at customer.service@arrowuniform.com or phone at 1-877-276-5432. If you have already logged in and want to change your password, there is a Change Password option on the left. You will need to enter your existing password, then your new password twice to make the change. You also have the ability to view your order history, track orders, and view shipments.

CANCELLATIONS/RETURNS/EXCHANGES

Embellished products with your company logo cannot be returned except for delivery error or defective merchandise reasons only. Cancellations prior to order fulfillment can be made by contacting Arrow Uniform Customer Service. This information is located in the "Contact Us" section located in the bottom right corner of your screen.

For questions or concerns, contact 1-888-332-7769 or Arrow-CustService@unifirst.com