

Introducing the

Hampton Roads Moving & Affiliated Movers of OKC
Uniform Program



## HAMPTON ROADS

MOVING & STORAGE

ffiliatedMovers of Oklahoma City



Please visit

http://www.arrowuniform. com/promovers

Click on your desired program to start shopping today!



**Uniform Purchase Program Designed for:** 

# Hampton Roads Moving & Affiliated Movers of OKC

### THANK YOU FOR CHOOSING ARROW UNIFORM

We are pleased to announce the Hampton Roads Promovers company Uniforms program.

#### **HOW IT WORKS**

You'll need to reach the landing page http://www.arrowuniform.com/promovers When you reach the landing page, click on the link for your desired program, you'll then be taken to the exclusive login page for the site.

#### **GETTING STARTED - USERNAME & PASSWORD**

Your Manager will provide you with a username and password to the site. We reccommend that you change your password after logging in the first time. If you have any issues with your login or password, please contact Customer Service by email at Arrow-CustService@unifirst.com or phone at 888-332-7769.

#### **PLACING YOUR ORDER**

If you are provided with a spend allowance it will be loaded into the site. Once you login you'll see the balance of your spend allowance and the approved garment selections for your position. Simply shop as you normally would, adding items in any quantity to your cart. You must select the item, the size and the embroidery feature then add the desired quantities to your shopping cart. When you are finished shopping, select "View Cart" from the menu on the left-hand side of the screen and continue the checkout process.

#### **ADDITIONAL PURCHASES**

Once you exceed your spend allowance, you can pay the amount above your allowance on a credit or debit card.

#### SHIPPING AND RECEIVING

It is preferred that you ship your order directly to your home. You will be able to enter your address during checkout. The address will automatically be securely saved under your login for future orders.

#### **ACCOUNT MANAGEMENT**

If you lost your username or password or want to change it, contact Arrow Uniform's Customer Service Department by email at Arrow-CustService@unifirst.com or phone at 888-332-7769. If you have already logged in and want to change your password, there is a Change Password option on the left. You will need to enter your existing password, then your new password twice to make the change. You also have the ability to view your order history, track orders, and view shipments.

#### CANCELLATIONS/RETURNS/EXCHANGES

Embellished products with your company logo cannot be returned except for delivery error or defective merchandise reasons only. Cancellation requests must be made within 24 hours of placing your order. Request can only be made by contacting Arrow Uniform Customer Service. This information is located in the "Contact Us" section located in the bottom right corner of your webpage.