

Arrow Uniform

DELIVERING YOUR TOTAL IMAGE



Introducing the New

KILWINS EMPLOYEE PURCHASE PROGRAM AND CORPORATE APPAREL MALL

Please visit

www.arrowuniform.com/kilwins

then scroll to the bottom of the page and click the "enter site" button under employee purchase mall. This will take you to the next page which allows you to either create account or enter your username and password for returning customers.

Start Shopping!

For questions or concerns, contact 888.33.ARROW or customer.service@arrowuniform.com

Website Address For Employee Purchase Program and Corporate Apparel Mall:

www.arrowuniform.com/kilwins



GETTING STARTED - CREATING AN ACCOUNT

To create your account you may visit the site by clicking on the link provided above. When you arrive at the Arrow Uniform/Kilwins Home page, simply click on "Enter Employee Site" and then hit the "Create Account" button. In the future, you can also login with your previously created username and password. Please note that all log in and passwords are case sensitive. As an associate, you may purchase uniforms using Visa, Mastercard or American Express.



PASSWORDS

In the future, if you have forgotten your password, simply use the "forgot my password" feature or call Arrow Customer Service. You may also change your password in the "My Account" area by selecting "Change Password".

PLACING AN ORDER

To place an order, you may use the "Products" area to find the item by category, then by position or garment style. When you find the item you are interested in viewing select the item, color, size, quantity and click ADD TO CART. At this point you will be directed to the shopping cart to check out or you may click "CONTINUE SHOPPING" to select additional items. You can also place an order through Arrow Customer Service below via e-mail or phone.

COMPLETE YOUR ORDER

This feature gives you the ability to view all order history, track orders by order date, view shipments and change your password.

ACCOUNT MANAGEMENT

In the future, if you have forgotten your password, simply use the "forgot my password" feature or call Arrow Customer Service. You may also change your password in the "My Account" area by selecting "Change Password".

CANCELLATIONS/RETURNS/EXCHANGES

Embellished products with your company logo cannot be returned except for delivery error or defective merchandise reasons only. Cancellations prior to order fulfillment can be made by contacting Arrow Uniform Customer Service. This information is located in the "Contact Us" section located in the bottom right corner of your screen.